



SHANDS JACKSONVILLE

**LEAD THE CHARGE:  
CHARGE NURSE DEVELOPMENT PROGRAM**

MARCH 26 **or** MARCH 27, 2008  
Dave & Buster’s Restaurant

**AGENDA**

<b>TIME</b>	<b>TOPIC</b>	<b>SPEAKER</b>
0700 -0800	Registration, Pre-Test & Opening Comments	<u>Tracee Holzendorf</u> , MSN, RN – <i>Director, Pavilion Services</i>
0800-0815	<b>CNO Welcome</b>	<u>Kelly S. Miles</u> , MSN, RN, CNAA-BC – Vice President & <i>Chief Nursing Officer</i>
0815-0830	Charge Nurse Focus Group feedback and new Charge Nurse Manual	<u>Stephanie Monico</u> , MSN, RN, RNC <i>-Director, Women’s Services</i>
0830-0930	<b>KEYNOTE ADDRESS: “Don’t Forget Our Charge Nurses”</b>	<u>Rose Sherman</u> , EdD, RN, CNAA-BC <i>Assistant Professor and Program Director, Nursing Leadership Institute, Florida Atlantic University</i>
0930-0945	Break	

<b>TIME</b>	<b>TOPIC</b>	<b>SPEAKER</b>
0945-1100	<b>Legal Rodeo: The Regulatory Environment</b>	<u>Joan Sacerio</u> , MHSA, RN-BC, CHPN – <i>Director, Professional Practice and Research</i> <u>Joni Lourcey</u> , BSN, RN, LHCRM – <i>Director, Regulatory Compliance, Licensure, Accreditation, and Risk</i> <u>Sandra McDonald</u> , MSN, RN – <i>Patient Safety Officer</i> <u>Cherry Schneider</u> , RN – <i>Lead Regulatory Specialist</i>
1100-1215	<b>Round ‘em Up, Lead ‘em Out: The Art of Delegation and Other Scenarios</b>	<u>Mary Parry</u> , MS, RN, CNA-BC – <i>Director of Nursing, Clinical Practice</i> <u>Gloria Dunham</u> , MA, BSN, RN – <i>Clinical Education Specialist</i>
1215-1345	Lunch and “Team-Building” at Dave & Buster’s	
1345-1515	<b>Home on the Range: Teamwork, Communication and Conflict Management</b>	<u>Pamela McCaleb</u> , MA, SPHR – <i>Director, Success Academy</i> <u>Monica Wells</u> , BSN, RN, CCRN – <i>Nurse Educator</i>
1515-1530	Summary, Post-Test and Evaluations	<u>Roberta Vallish</u> , MSN, ARNP – <i>Coordinator Clinical Research Professional Practice and Research</i>

